

10% FlexiCredit Drawdown Cashback Campaign - Frequently Asked Questions

1 July 2025

Question	Answer								
What is this campaign about?	The 10% FlexiCredit Daily Drawdown Cashback Campaign will run from 1 July 2025 to 31 August 2025 , or once the Campaign Reward has reached the Maximum Cap, or such other duration as may be determined by GXBank at its sole discretion (" Campaign Period ").								
Am I eligible to participate in this campaign?	<p>Campaign Eligibility: This campaign is open to all individual customers of GXBank as stated below:</p> <ul style="list-style-type: none"> - an existing GXBank customer with an active GX Savings Account - an active FlexiCredit limit with GXBank. <p>To be eligible for FlexiCredit, you must fulfil the following criteria :</p> <ul style="list-style-type: none"> - Be an existing GXBank customer with an active GX Savings Account - Be a Malaysian citizen with a MyKad - Be between 21 and 64 years old - Have a minimum monthly income of RM1,500 - Be gainfully employed. Employment types such as housewife/househusband, retiree, or student are not eligible. <p>Important Notes:</p> <ul style="list-style-type: none"> - Ensure you have the necessary income documents to support your application, e.g. latest 2 years EPF statement (salaried employees) or latest 6 months business bank statements (self-employed). - Approval of your FlexiCredit application is based on a detailed assessment of your profile and creditworthiness. Meeting the eligibility criteria alone does not guarantee approval. - Permanent and contract employees with GXBank are not eligible to participate in this campaign. 								
What is the campaign reward and how can I earn it?	<p>Campaign Reward Drawdown cashback reward for one (1) eligible FlexiCredit customer for every day during the Campaign Period.</p> <p>The campaign reward is as follows:</p> <table border="1"> <thead> <tr> <th>Campaign Reward</th><th>Reward Category Description</th></tr> </thead> <tbody> <tr> <td>10% Cashback on the 200th Loan Drawdown of Each Day</td><td>62x Daily Prizes of 10% Cashback on Drawdowns</td></tr> </tbody> </table> <p>Qualifying Criteria: To qualify for the the Campaign Reward, you must:</p> <table border="1"> <thead> <tr> <th>Campaign Reward</th><th>Qualifying Criteria</th></tr> </thead> <tbody> <tr> <td>62x Daily Prizes -</td><td>(i) maintain an active GX Account in good standing; (ii) make a minimum drawdown of RM1,000 from your FlexiCredit line; and</td></tr> </tbody> </table>	Campaign Reward	Reward Category Description	10% Cashback on the 200th Loan Drawdown of Each Day	62x Daily Prizes of 10% Cashback on Drawdowns	Campaign Reward	Qualifying Criteria	62x Daily Prizes -	(i) maintain an active GX Account in good standing; (ii) make a minimum drawdown of RM1,000 from your FlexiCredit line; and
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Illustration of drawdown eligibility for the Campaign Rewards:

	Illustration	Campaign Rewards Eligibility
1	<p>Drawdown A</p> <p>i. Amounts to RM1,000 or more, tenure selected is 12 months and is performed during the Campaign Period.</p> <p>ii. This drawdown is the 200th drawdown of the day.</p> <p>iii. The customer picks up GXBank's call and answers a simple question about GXBank correctly.</p>	<p>Drawdown A is eligible for the Campaign Reward.</p> <p>The customer will receive a 10% cashback on their drawdown amount.</p>
2	<p>Drawdown B</p> <p>i. Amounts to RM1,000 or more, tenure selected is 12 months and is performed during the Campaign Period.</p> <p>ii. This drawdown is the 200th drawdown of the day.</p> <p>iii. The customer did not pick up GXBank's call and/or answered the simple question about GXBank incorrectly.</p>	<p>Drawdown B is not eligible for the Campaign Reward as the customer did not pick up the call from GXBank.</p> <p>The customer will not receive a 10% cashback on their drawdown amount.</p>
3	<p>Drawdown C</p> <p>i. Amounts to RM1,000 or more and the tenure selected is 6 months.</p>	<p>Drawdown C is not eligible for the Campaign Reward as the minimum tenure required is 12 months.</p>
4	<p>Drawdown D</p> <p>i. Amounts to RM1,000 or more, tenure selected is 12 months and is performed during the Campaign Period.</p> <p>ii. This drawdown is not the 200th drawdown of the day (as per GXBank's records).</p>	<p>Drawdown D is not eligible for Campaign Reward as the drawdown was not the 200th drawdown of the day as determined by GXBank's records.</p>
5	<p>Drawdown E</p> <p>i. Amounts to RM1,000 or more, and the customer performs a monthly repayment, early settles or fully repays the entire loan drawdown.</p> <p>ii. This drawdown is the 200th drawdown of the day.</p> <p>iii. The customer picks up GXBank's call and answers a simple question about GXBank correctly.</p>	<p>Drawdown E is eligible for the Campaign Reward.</p> <p>The customer will receive a 10% cashback on their drawdown amount.</p>

	<table><tr><td>6</td><td>Drawdown F i. Amounts to RM1,000 or more, and is performed before or after the Campaign Period.</td><td>Drawdown F is not eligible for the Campaign Reward as it is performed before the campaign commenced or after the campaign period was concluded.</td></tr></table>	6	Drawdown F i. Amounts to RM1,000 or more, and is performed before or after the Campaign Period.	Drawdown F is not eligible for the Campaign Reward as it is performed before the campaign commenced or after the campaign period was concluded.
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When will I receive the campaign rewards?	<p>62x Daily Prizes - 10% Cashback on Drawdowns</p> <ul style="list-style-type: none">a. The list of Daily Prize Winners will be announced by GXBank on a weekly basis via GXBank's official channels, featuring winners from the previous week.b. Daily Prize Winners will be contacted by GXBank via phone call from our official hotline, +603 7498 3188 for identity verification. The winner must also successfully answer a simple question about GXBank before the 10% cashback is awarded.c. If the Weekly Prize Winner is uncontactable within seventy-two (72) hours from the first call attempt after the winner announcement on GXBank's official channels, the Daily Prize for that specific day will be forfeited.d. The Campaign Reward will be credited to the Weekly Prize Winner's GX Account within twenty-one (21) business days after the winner announcement following the conclusion of each Campaign Week. <p>Note: GXBank will only contact you via phone call on GXBank's official hotline, +603 7498 3188.</p>			
Where can I find the full campaign terms and conditions?	You can find the full terms and conditions here: https://www.gxbank.my/campaign-tnc			
Who can I contact if I have further questions about this campaign?	For more information, enquiries, feedback and/ or complaints relating to this Campaign, please contact GXBank Customer Support via the chat in the GXBank App. Alternatively, you may call us at +603 7498 3188 or email us at ask@gxbank.my .			